



Alfa Laval

Troubleshooting

For Compabloc

Rapid support, long-term value

Our troubleshooting service identifies and resolves issues in your equipment or systems, helping you maintain uninterrupted production and minimal downtime. The service addresses issues with performance and leakage. Our troubleshooting expert uses systematic analysis to identify the root cause of the problem and implement the most effective solution to restore your unit's functionality for the long term, preventing the issue from recurring.

We guarantee rapid and competent assistance, throughout the entire process, to prevent further losses and secure future operations.

This service helps you with:

- Reducing number of accidents
- Enhancing equipment performance
- Extending lifetime
- Reducing downtime
- Ensuring product quality

How it works

When you reach out to your local sales representative with an issue, an Alfa Laval troubleshooting expert is ready to jump in, whether remotely or onsite. If a visit to your facility is needed, we will prioritize and dispatch our expert quickly.

Troubleshooters examine your unit, identify a solution and recommend actions to improve your system and avoid similar issues in the future. Depending on your inquiry, they can put you in touch with application and materials experts who can assist you with potential next steps.

The process typically includes:

- Identifying and gathering symptoms of failure
- Establishing an overview of severity and criticality of the failure
- Performing tests to localize the failure
- Immediate remedial actions if needed
- Gathering information and data to start root cause investigation
- Analysis of material and chemicals if needed
- Presenting the results of the investigation, including recommendations on further actions

How the service can be delivered



On site



Remotely



At service centres



On board



In dry dock





24/7/365 Service and Support

With service centres, field service engineers and spare parts distribution hubs around the world, the Alfa Laval Service network is always on the job for you.

When you contact our 24/7/365 Service and Support, our experts coordinate everything to quickly address your needs – either remotely via our digital tools or on site.

Unit replacement for Compabloc



Related services

- Performance Diagnosis
- Performance Assessment
- Reconditioning
- Cleaning
- Block exchange
- Spare parts
- Fast Track

Contact Alfa Laval

Service and support

We are here to help you!
Please provide details about your needs,
and we'll connect you with the best team
to advise you.



www.alfalaval.com/contact-us/service-and-support